

GoBunny – Comprehensive Legal Policies

Effective Date: March 11, 2026

This document contains the complete legal framework governing the use of the GoBunny platform. GoBunny is a professional career support service that assists individuals seeking employment through mentorship, interview preparation, job application assistance, training, and career advisory services. These policies are designed to protect both users and GoBunny by clearly defining responsibilities, service expectations, data protection standards, and legal boundaries.

1. Terms of Use

1.1 Acceptance of Terms

By accessing or using the GoBunny website or services, you agree to comply with and be legally bound by these Terms of Use. If you do not agree with these terms, you must immediately discontinue use of the platform.

1.2 Description of Services

GoBunny provides career development services including but not limited to: • Professional mentorship sessions • Resume and job application guidance • Interview preparation and mock interviews • Domain-specific training programs • Career consulting and job search strategy Services may be delivered via online sessions, digital learning materials, live training sessions, or other formats determined by GoBunny.

1.3 No Job Guarantee

GoBunny provides guidance to improve job readiness and career outcomes. However, GoBunny does not guarantee employment, interview selection, salary outcomes, or job offers. All hiring decisions are made solely by independent third-party employers.

1.4 User Responsibilities

Users must provide accurate personal and professional information when using the platform. Users agree not to misuse the platform for illegal activities, harassment, fraud, or disruptive behavior. Users are responsible for safeguarding their login credentials and any activity occurring under their account.

1.5 Intellectual Property

All materials on the GoBunny platform including text, branding, training materials, mentorship frameworks, designs, and software components are the intellectual property of GoBunny. Users may not copy, redistribute, modify, or commercially exploit these materials without written permission.

2. User Conduct Policy

- Users must communicate respectfully with mentors, trainers, and other users.
- Users must not harass, threaten, or discriminate against any participant.
- Users must not impersonate another individual or misrepresent qualifications.
- Users must not attempt to hack, scrape, or disrupt the GoBunny platform.
- Users must comply with all applicable laws while using GoBunny services.

3. Non-Circumvention Clause

Users agree not to bypass or circumvent the GoBunny platform by directly contacting mentors, trainers, or service providers introduced through GoBunny for the purpose of obtaining services outside the platform. Such actions undermine the integrity of the platform and may result in:

- Immediate suspension of user accounts
- Permanent termination of services
- Potential legal action if damages occur

All professional engagements initiated through GoBunny must remain within the GoBunny platform unless explicitly authorized by GoBunny.

4. Service Level Agreement (SLA)

GoBunny aims to maintain high service standards for its mentorship and training services. Service expectations include:

- Scheduled mentorship sessions will be delivered at the agreed time whenever possible.
- In case of mentor unavailability, sessions may be rescheduled.
- Training programs will follow structured learning modules where applicable.
- Customer support inquiries will typically receive a response within a reasonable timeframe.

However, GoBunny does not guarantee uninterrupted platform availability due to factors including technical maintenance, internet disruptions, or third-party service dependencies.

5. Privacy and Data Protection Policy

GoBunny respects user privacy and takes reasonable measures to protect personal data. Information that may be collected includes: • Name, email address, and phone number • Resume and career background information • Communication records with mentors or support teams • Usage data for improving platform performance Data is used for service delivery, mentorship matching, training programs, and platform improvement. GoBunny follows widely recognized data protection principles including: • Data minimization • Secure storage • Controlled access • Responsible processing Users may request correction or deletion of personal information where legally permitted.

Although GoBunny primarily operates in India, the platform strives to follow global data protection best practices similar to principles found in the European Union's General Data Protection Regulation (GDPR). These include transparency in data usage, user consent for data collection, and the right to request access or deletion of personal data.

6. Limitation of Liability and Damages

GoBunny provides services on an "as is" basis. To the maximum extent permitted by law, GoBunny shall not be liable for: • Loss of employment opportunities • Indirect or consequential damages • Financial losses arising from career decisions • Service interruptions caused by external systems Users agree that their use of the platform is at their own discretion and risk.

7. Dispute Resolution and Arbitration

In the event of any dispute arising from the use of GoBunny services, both parties agree to first attempt resolution through informal negotiation. If a resolution cannot be reached, disputes may be resolved through arbitration in accordance with applicable laws of India. The arbitration venue shall be located within India unless otherwise agreed by both parties. The decision of the arbitrator shall be final and binding.

8. Refund Policy

Refund eligibility depends on the specific service purchased. Generally: • Refunds may be granted if services have not yet been delivered. • Once mentorship sessions or training programs begin, refunds may be limited. • Refund requests must be submitted within the stated time period after purchase. GoBunny reserves the right to review refund requests individually.

9. Contact Information

For legal or policy questions please contact: GoBunny Support Email: support@gobunny.com
Website: www.gobunny.com